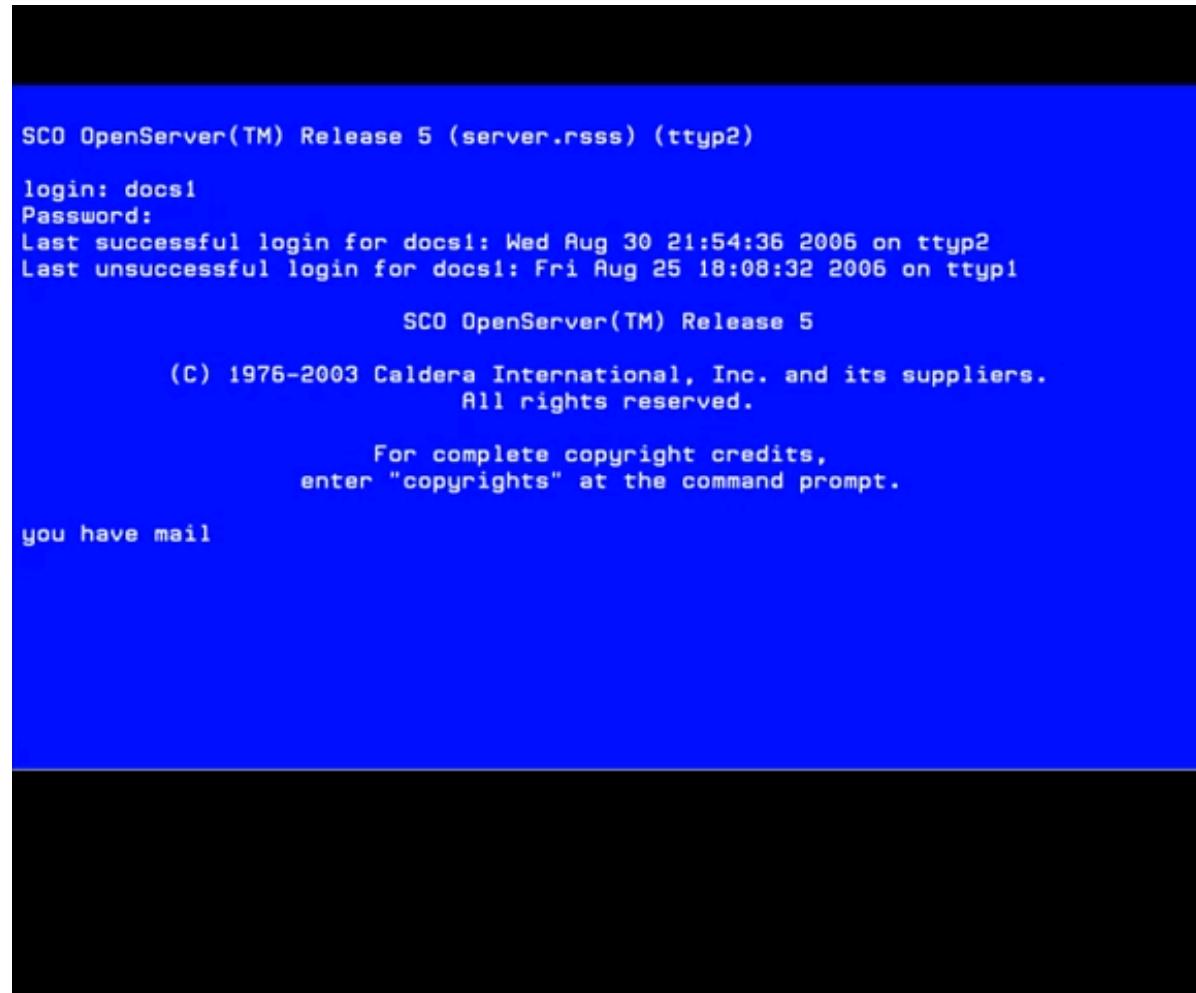


RSSS Training Guide: Menu System, Security Entry, and Passcode Management

Presented by: Fancie Cross

00:00 – Introduction

- Speaker: Fancie Cross
- Introduction to the RSSS system.
- Every terminal requires login with a login ID and password to access the system.



SCO OpenServer(TM) Release 5 (server.rsss) (tttyp2)

login: docsi
Password:
Last successful login for docsi: Wed Aug 30 21:54:36 2006 on tttyp2
Last unsuccessful login for docsi: Fri Aug 25 18:08:32 2006 on tttyp1

SCO OpenServer(TM) Release 5

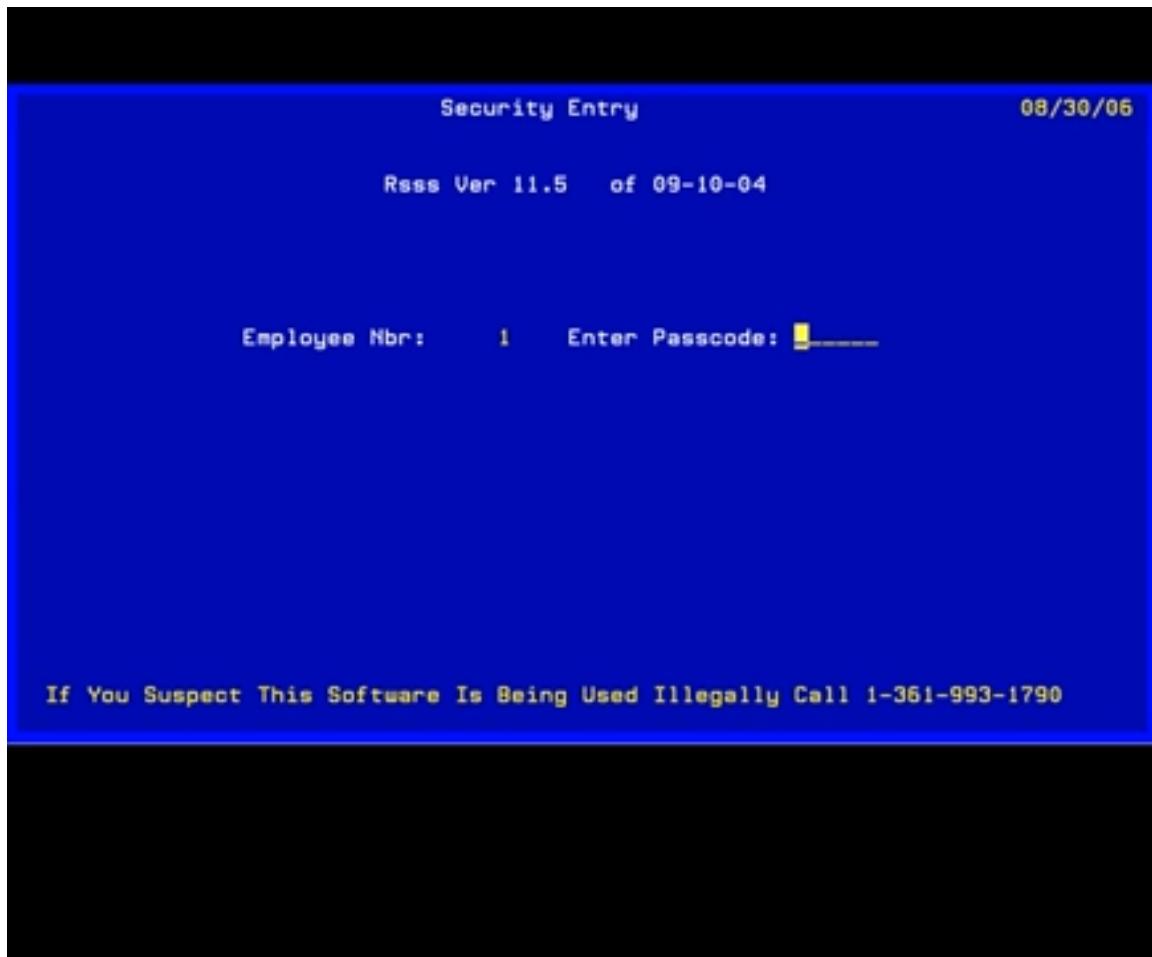
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enter "copyrights" at the command prompt.

you have mail

00:22 – Security Entry Screen Overview

- Upon login, the Security Entry screen appears.
- Grants access only to authorized programs.
- Unauthorized access attempts result in an error message.



00:41 – Logging in with Credentials

- After initial login, users must enter:
 - Employee Number
 - Assigned Passcode



00:56 – Menu Display After Login

- Each user sees a custom menu based on their role.
- This menu is defined in the employee control record.
- The menu reflects the tasks and responsibilities of the employee.



01:12 – Example: Front Counter Menu

- Sample menu for Rent-to-Own front counter/sales employees.
- Designed for daily use and efficiency.

01:27 – Navigating the Menu

- Two ways to access programs:
 - 1. Use the arrow keys to highlight your selection.
 - 2. Press the highlighted number or letter of the task.
- Passcode change option: Usually Option 9 under the Daily Activities menu.



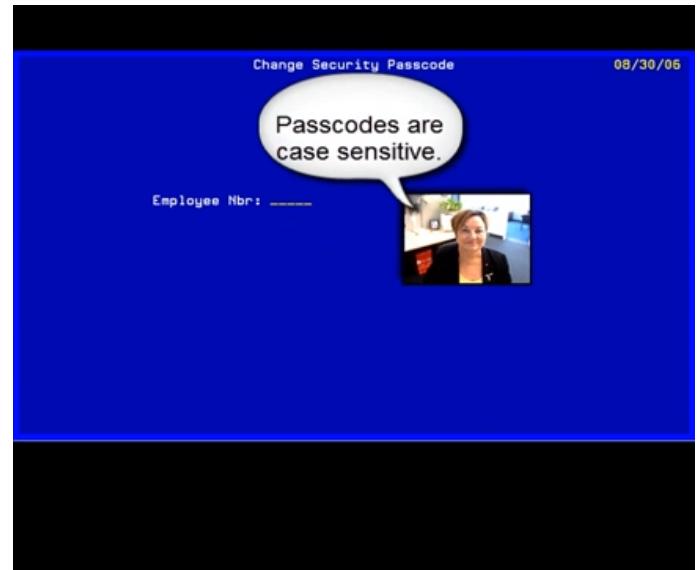
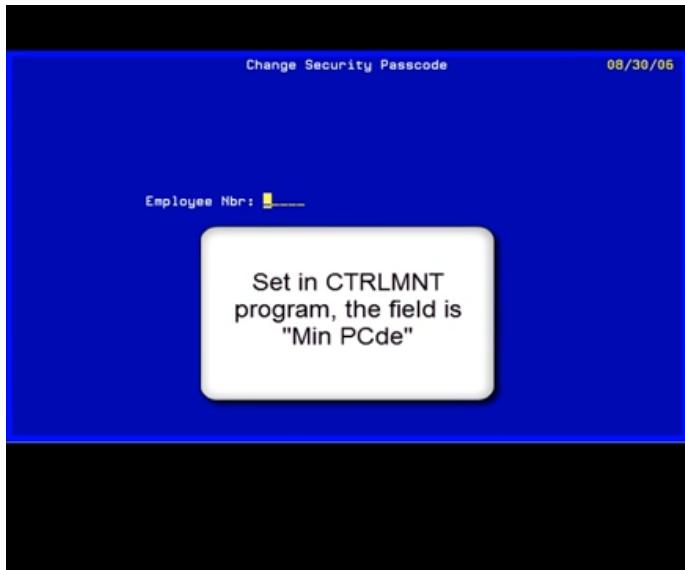
02:06 – Shortcut: Change Passcode via Command Line

- Press F10 to activate the command line.
- Type SECCHG (in uppercase) to access the Security Change screen.
- Hit Enter to proceed.



02:33 – Passcode Requirements

- Default minimum: 6 alphanumeric characters.
- May vary by company (set in Control Maintenance).
- Passcodes are case-sensitive.

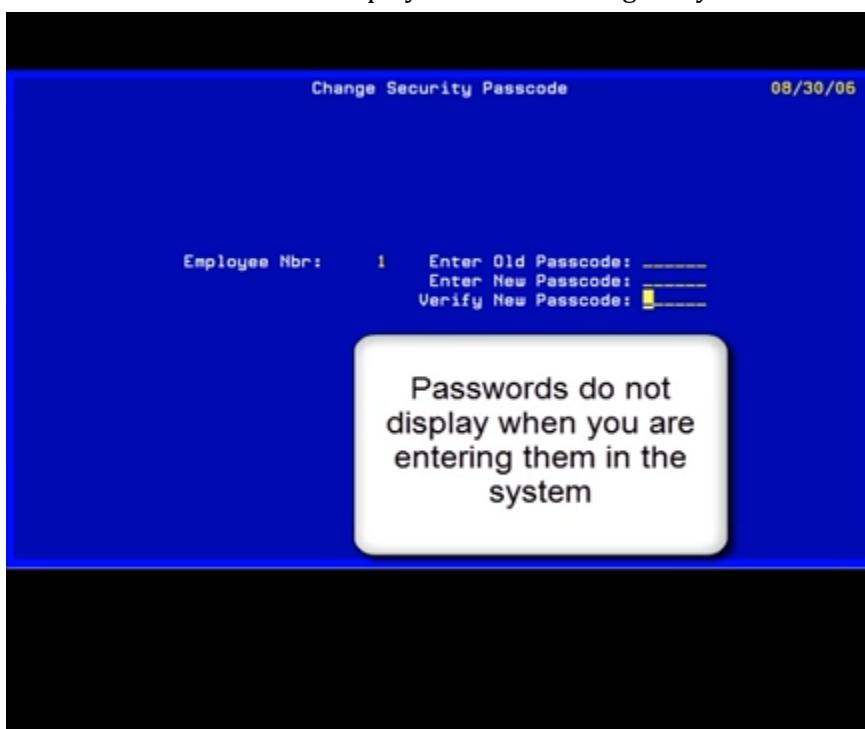


03:00 – Best Practice if Unsure

- Match your new passcode length to the current one if unsure of policy.
- If forgotten, a temporary passcode can be issued by an admin/manager.

03:12 – How to Change Your Passcode

- 1. Enter employee number → Enter
- 2. Enter old passcode → Enter
- 3. Enter new passcode → Enter
- 4. Confirm new passcode → Enter
- Note: Passcodes will not display on screen during entry.

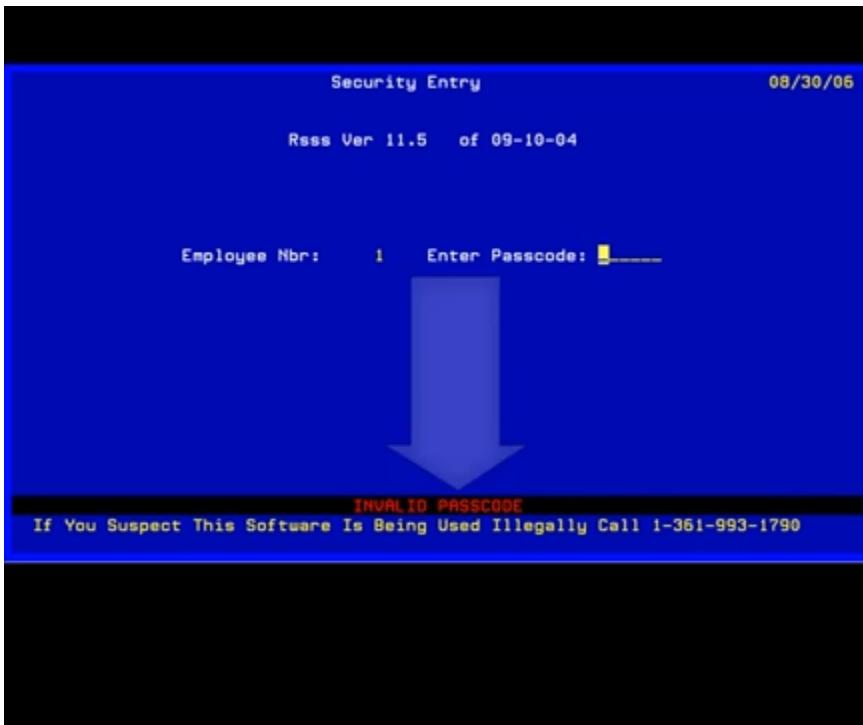


04:04 – After Changing Your Passcode

- You are returned to the Security Entry screen.
- From this point on, use your new passcode to log in.

04:17 – Handling Incorrect Passcodes

- If incorrect: System displays “Invalid passcode.”



- Re-enter correctly to gain access.
- If still stuck, contact an admin/manager for a new temporary passcode.

04:41 – Conclusion

- Summary of training:
- Menu System
- Security Entry
- Changing Your Passcode